

Rayat Shikshan Sanstha's
C.D.Jain College of Commerce , Shrirampur
ONE DAY WORKSHOP ON BUSINESS PROCESS OUTSOURCING
on 13th Feb. 2014

Jointly Organised by Tata Business Support System and C.D.Jain College of Commerce

WORKSHOP REPORT

One day workshop on Business Process Outsourcing is conducted by Tata Business Support System in Chandraroop Dakle Jain College of Commerce on 13th Feb.2014. The TBSS Manager Mr. Khanderao Suryavanshi and Ms. Heena Shaikh has taken an initiaive role in conducting the workshop. The Workshop was inaugurated by Hon. Prin. Dr. L.D.Bhor . In his Inaugural address he mentioned the growing importance of BPO in Service Sector. In the Information Technology Market there is wide scope for the employment opportunity to the Commerce Students. In the Rural area the scope for the employment in I.T. has been possible because of the TBSS.

Mr.Khanderao Suryawanshi also expressed the scope and opportunities through BPO for the rural manpower in his key note address. There are 4 Technical Sessions altogether conducted by the TBSS. Every Technical Session emphasised on the ability to communicate is the key door for entrance in BPO. All the calls are known Outbound and Inbound calls to be attended by the support system and are to be well replied. BPO i.e. Business Process Outsourcing is a subset of outsourcing that involves the contracting of the operations and responsibilities of a specific business process to a third party service provider. BPO is typically categorized into back office outsourcing, which includes Internal Business Functions.

The Workshop Concluded by 5.00 P.M. . The Course Co-ordinator Prof. Dr. Bawake Balasaheb proposed vote of thanks and promised the TBSS Team for providing qualitative manpower for the TBSS BPO. Prof. Dr. S.N.Gawali, Prof. Vivek More, Prof. R.P.Kalamkar and other staff members has taken efforts for the success of this Workshop.



Dr. B. Bawake
Course Coordinator



Prin. Dr. L.D. Bhor
C.D.Jain College of Commerce , Shrirampur

Rayat Shikshan Sanstha's

C.D.Jain College of Commerce , Shrirampur

Training Program on English Communication and Basic Corporate Etiquette

3rd Oct. to 20th Oct. 2014 and 4th Dec. to 21st Dec. 2014

Jointly Organised by Tata Consultancy Service and C.D.Jain College of Commerce

TRAINING PROGRAM REPORT

100 Hrs Training Program was scheduled on 3rd Oct.2014 to 20h Oct. 2014 and 4th Dec. to 21st Dec.2014 in the College Campus by Tata Consultancy Services . The Main objective of this workshop was to complete the Initial Learning Program (ILP) . The ILP has equipped with the knowledge and skills. Mr. Paulbudhe Pavan , Mr. Gosawi Swapnil, Mr. Joshi Pallav were the team members of TCS to conduct the Training . Mr. Joshi Pallav the Team Leader with his Human Resource Department members successfully completed this training program. forty-one students were selected for this Training Program in the first schedule and 55 for the Second Schedule. All the Students have admitted through admission form and awarded with the Certificate of participation of the Training Program.

The Training Program's main objective was to improve communication skill and get well aware with Basic Corporate Etiquettes. The program included special training on Role of Tata Consultancy Services, Business Process Outsourcing, Verbal and non-verbal communication. The training programme covered E-mail etiquettes, presentation skills, group discussion. Creativity, Positive Attitude, Team Work, Anger Management, Time Management al such Concepts and skills were deeply trained by the Team Members.

Students were highly influenced by the team of TCS which is one of the pioneering companies in India. All the training sessions were highly educative. The Sessions supported to spot the weakness, shy nature, lack of communication skills of the students. Course Coordinator thanked to the Team of TCS for efforts taken by the tem to polish our students.



Dr. B. Bawake
Course Coordinator



Prin. Dr. L.D. Bhor
C.D.Jain College of Commerce , Shrirampur